



News Release

SOCIAL SECURITY

Social Security Announces New Mobile Site for Smartphone Users

Agency Leverages Technology to Meet Customer Service Expectations

Carolyn W. Colvin, Acting Commissioner of Social Security, today announced the agency is offering a new mobile optimized website, specifically aimed at smartphone users across the country. People visiting the agency's website, www.socialsecurity.gov, via smartphone (Android, Blackberry, iPhone, and Windows devices) will be redirected to the agency's new mobile-friendly site. Once there, visitors can access a mobile version of Social Security's Frequently Asked Questions, an interactive Social Security number (SSN) decision tree to help people identify documents needed for a new/replacement SSN card, and mobile publications which they can listen to in both English and Spanish right on their phone.

"We are committed to meeting the changing needs of the American people and the launch of our new mobile site helps reinforce our online presence and adaptability to advances in technology," Acting Commissioner Colvin said. "I encourage all smartphone users looking for Social Security information to take advantage of our new mobile site."

In addition, visitors to the new mobile site can learn how to create a personal *my Social Security* account to get an online Social Security *Statement*, learn more about Social Security's award-winning online services, and connect with Social Security on Facebook, Twitter, YouTube, and Pinterest. For people unable to complete their Social Security business online or over the telephone, the agency also unveiled a new mobile field office locator. The new mobile office locator has the capability to provide turn-by-turn directions to the nearest Social Security office based on information entered by the person.

"With significant budget cuts of nearly a billion dollars each year over the last few years, we must continue to leverage technology and find more innovative ways to meet the evolving needs of the American public without compromising service," said Acting Commissioner Colvin.

Each year, more than 35 million Social Security web page views come via smartphones.

For more information, please go to www.socialsecurity.gov.